



WORLD AIRLINES CLUBS ASSOCIATION

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MANAGER, WACA HEADQUARTERS ACTIVITY REPORT

42nd Annual General Assembly, Kuala Lumpur, Malaysia 4–9 October 2009

Members of the World Airlines Clubs Executive Committee and WACA Delegates.

This is my report for the period 1 October 2008 to 31 August 2009 covering Agenda Item 15.2.

Minutes of the 41st AGA (Bahamas)

I prepared and distributed the minutes of the 41st AGA in November 2008.

All Clubs Messages

I continue to send out an "All Clubs Messages" once every two or three weeks. I sent out a further five in 2008 following the 41st AGA (*18 for all 2008*) and have issued 12 so far in 2009 as well as four supplementary messages. As stated above, all communication from WACA Headquarters is now sent via e-mail which has saved a considerable amount of money by eliminating costly mailings. The All Clubs Messages are also posted on the WACA Web site.

WACA Contact

Since the last AGA, an updated WACA Contact has been issued in December, April and September. To ensure all in WACA are kept constantly up-to-date, I envisage the next revision will be sent out in December.

Mailings

All Member Clubs, Members of Honour and Members-at-Large now receive information by e-mail from WACA Headquarters.

Member-at-Large Programme

On 31 August 2009 there were 32 Members-at-Large compared to 40 at the same time last year. All Members-at-Large now receive information from Headquarters by e-mail eliminating costly mailings.

Grand Venture Bonanza

On 31 August 2009 there were 1,242 tickets in the draw compared to 1,300 at the same time last year. At the end of August, five draws had taken place and a further two were scheduled to take place during the months of September and October and December.

WACA Manual

I incorporated all the changes adopted at the 41st AGA (Nassau) and reissued the WACA Manual, Part I — Constitution and Bylaws in its entirety with an issue date of February 2009.

Web Site

I continue to insert the All Clubs Messages and edit the Calendar of Events section on a regular basis on the Web site amongst other things. I have the full support of the IATA Web team for technical issues if they arise but I work more and more independently of them.

IATA

The cost cutting measures I implemented after my appointment as Headquarters Manager has continued. WACA's miscellaneous charges incurred in IATA for such things as mailings, postage, telephone calls, etc. amounted to CAD 1,971.00 in 2004. These charges were reduced to only CAD 190.00 being incurred in 2008. It must be noted, however, that the cost cutting measures have gone as far as possible and the small annual miscellaneous charges now being applied are probably the minimum amount that can be expected in the future.

Other

As you are aware, the 42nd AGA is being hosted by WACA and it was the task of my Assistant (Marina Tsolis) and I to register and collect the participants monies for the AGA as well as the pre- and post-AGA tours. This proved to be a very time consuming task encompassing many hours of "overtime" from our regular Headquarters duties. In the end, however, I am sure all this effort will be rewarded and so a sincere thank you is expressed to all the organising committee, led by Julian Chau, in their efforts to ensure that WACA's 42nd AGA will be a most resounding success.

Yours in interlining,

Keith Miller